# Death Benefit Claim Form

We understand that if you've lost a loved one, this may be a difficult time for you. Our aim is to make the death benefit claim process as smooth as possible.

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# Guide to Death Benefits and Completing the Claim Form

Making a claim can seem complicated – but we're here to help. This document will provide information you need about death benefit claims and how to submit a claim. If you need any additional support, please contact us on 1300 769 619.

# What's included in a death benefit?

A death benefit is made up of the member's:

- account balance
- any linked insurance benefit payable at the time of the member's death. If the member had Life Insurance in place at the time they passed away, we'll notify the insurer who will be in contact with you to process the claim; if approved, the insurance benefit will be included in the death benefit.



# Who'll receive the death benefit?

Superannuation doesn't automatically form part of a member's estate when they die. Instead, death benefits are paid according to a member's valid non-lapsing nomination, or if no valid nomination exists, to an eligible beneficiary(ies).

Type of nomination on account	Who will receive the death benefit?
Non-lapsing nomination	If a valid non-lapsing nomination exists, the death benefit must generally be paid to the nominated beneficiary(ies).
	If the nomination wasn't valid at the time the member passed away, the process for where no nomination exists will be followed.
Reversionary beneficiary nomination	If the member has a valid reversionary beneficiary nomination on file, the nominated person automatically becomes entitled to receive the member's pension.
	If you were nominated as the reversionary beneficiary, please complete the CFS Edge Pension Reversionary pensioner declaration form rather than the form in this document.
No nomination	If no nomination exists, we will follow our death claim process to identify to whom the benefit must be paid, which may be the legal personal representatives (estate), one or more dependants or others.

# What is a dependant, financial dependant and interdependent?

A dependant is:

- 1 a spouse of the member, including a legally married spouse, de facto spouse (including same sex partner), separated but not divorced spouse;
- 2 a child including biological child, adopted child and stepchild (whose natural parent was still in a spousal relationship with the deceased at the date of death);
- **3** someone who, at the time of the member's death, relied on the member for financial support (financial dependant); or
- 4 a person who was in an **interdependency relationship** with the deceased at the date of death.

An interdependency relationship exists where two persons satisfy **ALL** of the following:

- 1 they have a close personal relationship,
- **2** they live together,
- **3** one or each of them provides the other with financial support, and
- 4 one or each of them provides the other with domestic support and personal care.

An interdependency relationship also exists where there is a close personal relationship and either or both suffer from a physical, intellectual or psychiatric disability and, because of that disability, do not meet the other requirements.

An interdependency relationship does not generally exist with a normal parent and child relationship or between housemates.

# What's the process for making a claim?

## **1** Form and documents submission

Please complete the claim form as fully and accurately as possible. This will assist us to process your claim as quickly as possible and avoid unnecessary delays. Please note that some documents may need to be certified and witnessed, and that the trustee may need to follow up and seek further information or documentation.

# 2 Converting investments to cash

Unless the death benefit is a reversion of the pension, we'll switch investments in the account to a cash-based investment option as soon as we're notified that the member has passed away. This ensures the value of the death benefit remains protected from potentially negative returns while we finalise the claim.

# 3 Insurer decision (if applicable)

If the member held Life Insurance when they passed away, the insurer will review the application independently and decide whether or not an insured benefit is payable. The insurer may ask for further documentation before finalising the claim. Any insurance benefits will form part of the overall death benefit amount which is generally paid once the insurer has made a decision on the claim. However, payment of the account balance can be made early if you are experiencing financial difficulties.

# 4 Decision on death benefit beneficiary

In the absence of a valid non-lapsing nomination, the Trustee must generally pay the death benefit to the Legal Personal Representative (LPR, also referred to as the estate) of the deceased member (if there is one). An LPR is generally the person to whom probate of a Will or Letters of Administration is granted. If there is no LPR (because the deceased did not leave a Will, or the next of kin doesn't want or need to obtain probate of the Will or Letters of Administration), then the death benefit may be paid to any other person(s) who the Trustee considers appropriate.

In determining payment of the death benefit to any other person(s), the Trustee must follow the superannuation law. This means we must only pay the death benefit to the deceased member's estate or dependant(s) (e.g. spouse, child or interdependent). We can only pay the death benefit to a non-dependant if we cannot identify a dependant of the deceased member, after making reasonable enquiries.

In making its determination as to how and to whom to pay, the Trustee takes into account the purpose of superannuation, which, in the event of death, is to help support the member's dependants. The Trustee also gives consideration to what might have occurred had the deceased member not died, and whether there is anyone who had an expectation of ongoing financial support or a right to look to the deceased member for ongoing financial support.

If there are multiple potential beneficiaries, the Trustee may notify them as to how and to whom it intends to pay the benefit and give them an opportunity to object and request a different distribution.

# How is the death benefit paid?

Apart from pensions with an eligible reversionary beneficiary, death benefits are normally paid in lump sum form. However, certain dependants are eligible to take the benefit in pension form.

# **Reversionary Pension**

If the member has a valid reversionary beneficiary nomination on file, this person automatically becomes entitled to receive continued instalments of the member's pension. However you may convert the pension to a lump sum if you wish.

You can check if a reversionary nomination is held on file by referring to the member's statement.

# **Optional Pension**

A death benefit pension is a series of regular payments taken as an income stream. This can only be set-up by:

- a current spouse (married or de facto)
- any person(s) financially dependent on (or in an interdependency relationship<sup>1</sup> with) the deceased (other than a child), or
- the deceased's child if they:
  - are under age 18<sup>2</sup>
  - are under age 25 and financially dependent on the deceased, or
  - have a certain type of disability.

Pension products can be complicated and have implications such as Centrelink benefits. As such, it is recommended to seek financial advice.

## Lump sum

A lump sum payment is a one-time payment of the member's death benefit. Death benefits are generally paid as a lump sum, and in particular payments to a deceased member's estate (legal personal representative) are required to be paid in lump sum and cannot be paid in pension form.

# How long does it take?

Each claim is unique and the time taken to process the claim will vary. If there is a non-lapsing nomination on the account and all required documentation (including the death certificate showing cause of death, if available) is provided with the application, the claim can generally be finalised within weeks. Without a non-lapsing nomination, most claims are finalised within a few months. Unfortunately, more complex claims can take longer. We'll ensure that you're kept up to date through each step of the process.

It's important to note that we're unable to pay a death benefit until all of the information that's been requested by the Trustee and/or the insurer (if relevant) has been provided.

# Will the death benefit be taxed?

A death benefit paid directly to a beneficiary will usually be net of any tax due. The Legal Personal Representative (i.e. the person responsible for administering the estate of the deceased member), must account for any tax due on distribution of the death benefit via the estate.

For a more comprehensive explanation of tax on 'Super Death Benefits' please visit the <u>ATO website</u>.

<sup>1</sup> Please refer to the 'What is a dependant, financial dependant and interdependent?' section of this form for meaning.

<sup>2</sup> Death benefits paid as a pension to this type of child beneficiary will usually need to be commuted to a lump sum by the time the beneficiary turns age 25.

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#### THIS IS AN INTERACTIVE FORM

# CFS Edge Super/Pension Death benefit claim form

Completing this death benefit claim form fully and accurately will assist us to process your claim as quickly as possible and avoid unnecessary delays. Please be aware that the Trustee may need to follow up and seek further information or documentation.

If you have any questions about how to fill in this form, please call us on 1300 769 619. For information about how we use and handle your information, please refer to our privacy policy statement, which can be accessed at cfs.com.au/cfsedge.

#### Start at the left of each answer space and leave a gap between words. Mark appropriate answer boxes with a cross like the following X.

Please return the completed form and supporting documents to us via:

Document Library:	or	Post:	or	Email:
This can be uploaded via our		Colonial First State		cfsedge@cfs.com.au
online portal		Locked Bag 20130		
		Melbourne VIC 3001		

#### PART A DETAILS ABOUT THE DECEASED MEMBER

SECTION 1: DETAILS OF DECEASED MEMBER (this section must always be completed)

#### Full name

Date of death	Date of birth	
dd/mm/yyyy	dd/mm/yyyy	
Status at the date of c	eath	
Married De	acto Separated Divorced Single Widowed	
Last known residentia	address address	
Unit number	Street PO Box PO Box Street	
Suburb	State Postcode	
Country		
At the date of death th	e Member was:	
Living alone	Living in residential care	
Living with the fol	owing person(s):	
CFS Edge account nun	ber(s)¹ (if known):	

1	. If the member also had CFS Edge Investments account(s), please also complete and return the CFS Edge Investments Death benefit claim form as we have differ	rent
	payment options available if the account was Super, Pension or IDPS.	

Avanteos Investments Limited ABN 20 096 259 979, AFSL 245531 (AIL) is the trustee of the 'Avanteos Superannuation Trust' ABN 38 876 896 681 and issuer of CFS Edge Super and Pension. 29140/FS8041/1023

#### **PRINT FORM**

#### SECTION 2: DETAILS OF PERSON COMPLETING THIS FORM (this section must always be completed)

Please note signing requirements for this form are as follows:

- a. if the member nominated non-lapsing beneficiaries, each beneficiary is required to sign in Part A Section 5 and Part B; OR
- **b.** if there were non-binding beneficiaries or no nomination on the account, all individuals identified in Part A Section 4 are required to sign in Part A Section 5 and Part B.

This section can be completed by any of the individuals as identified above or by a third-party who is facilitating the claim.

Full name				
Mobile number	Email address			
Relationship to the deceased				
SECTION 3: DETAILS OF TH	IE ESTATE			
This section must be complete the member's annual stateme	ed unless a non-lapsing benefic nt.	ciary nomination exists. T	he member's beneficiary detail	s can be found on
whether Probate of the deceas	help the Trustee determine to w ed's Will or Letters of Administr quired to either administer an e	ation have been obtained.	Please note that Probate or Le	•
1 What is the estimated total	value of the member's estate?			
\$				
2 Does the member have any	other superannuation or insura	nce benefits payable on d	leath?	
Yes, If ' <b>Yes</b> ', please provide	e details of the amount	payab	ble to	
No				
3 Did the member leave a Wil	l:			
Yes (If ' <b>Yes</b> ', please provid	e a certified copy)			
No (If 'No', skip to questi	on 5)			
4 Has Probate been obtained?	?			
Yes (If 'Yes', please provid	e a certified copy)			
No				
5 Have Letters of Administrati	on been obtained?			
Yes (If ' <b>Yes</b> ', please provid	e a certified copy)			
No				
6 If the answer to either 4 or s	5 is 'No', has Probate or Letters	of Administration been a	pplied for?	
Yes (If ' <b>Yes</b> ', please provid	de a certified copy when availa	ble)		
No (If ' <b>No</b> ', please comple	ete the Indemnity and Request to	o Waive Probate Statutory	Declaration (found in the Append	dix on page 15)).

#### SECTION 4: DETAILS OF MEMBER'S HOME AND FAMILY CIRCUMSTANCES

If a non-lapsing beneficiary nomination exists, please only list these beneficiaries in Section 4.

This section should be completed unless Probate/Letters of Administration have been obtained. Please provide details of the member's spouse (including de facto spouse), children, stepchildren, and anyone financially dependent on the member or in an interdependency relationship with the member. Please refer to page 2 *What is a dependant, financial dependant and interdependent*? for guidance.

Family	y member/other dependan	t 1								
Full na	me								Date of	birth
									dd/r	nm/yyyy
Reside	ntial address if different to at	ove (PO Box is	s NOT acce	eptable)						
Unit number	Street number	Stree								
						Ot.				
Suburb						Sta			Postcode	
Country										
Mobile	number	Email add	dress							
Relatio	onship to the deceased <sup>2</sup>						C	ommenc	ement of r	elationship
								dd/m	m/yyyy	
	Id of the deceased, confirm if		Yes	No	atural parent st	ill alive and	marrie	a to the I	member at	date of death?
At the f	time of the member's death, $s^3$ . No	was the persor	n financiall	y dependei	nt or an interde	ependant?				
Family	y member 2									
Full na	me								Date of	birth
									dd/r	mm/yyyy
Reside	ntial address if different to ab	ove (PO Box is	NOT acce	eptable)						
Unit number	Street	Stree								
Suburb						Sta	ate		Postcode	
Country										
Country Mobile	number	Email add	dress							
Relatio	onship to the deceased <sup>2</sup>						С	ommenc	ement of r	elationship
									m/yyyy	] .
🗌 Na	Id of the deceased, confirm if	ed	Yes	No	atural parent st		marrie	ed to the i	member at	date of death?
At the the the the the the the the the th	time of the member's death, s s <sup>3</sup> No	was the persor	n financiall	y dependei	nt or an interde	ependant?				

- 2 Please supply evidence of the relationship. For example, a marriage certificate for spouse; or in the case of de facto relationships a joint bank account statement, utilities bill, etc.; or birth certificate for children.
- 3 If 'Yes', please provide further details in 'Additional Information' on page 10 regarding their financial dependency or interdependancy. Please note we may be in contact to request further information.

Family	y member 3																	
Full na	me														۵	Date of	birth	
																dd/i	nm/y	/ууу
Reside	ntial address if	different	to above	e (PO	Box is N	NOT	accept	table)										
Unit number		Street number			Street name													
Suburb												State			Pc	stcode		
Country																		
	number			Ema	ail addre	ess												
Relatio	onship to the de	eceased <sup>2</sup>											Co	mmen	cem	ent of r	elatio	nship
														dd/m	nm/y	/ууу		
Family	s <sup>3</sup> No																	
Full na															0	Date of	birth	
																dd/i	nm/y	ЛУУУ
Reside	ntial address if	different	to above	e (PO	Box is N	NOT	accept	table)										
Unit number		Street			Street name													
Suburb				,	hamo							State			Pc	stcode		
Country																		
Mobile	number			Ema	ail addre	ess												
Relatio	onship to the de	eceased <sup>2</sup>											Co	mmen	cem	ent of r	elatio	nship
														dd/m	nm/y	/УУУ		
	atural		firm if: Adopted			<b>Step</b> Yes		was the No	natura	l parent	still alive	and ma	arried	l to the	mer	nber at	date c	of death?
At the	time of the me	mber's de	eath, was	the p	person f	finar	ncially o	depend	ent or	an inter	dependa	nt?						

Yes<sup>3</sup> No

<sup>2</sup> Please supply evidence of the relationship. For example, a marriage certificate for spouse; or in the case of de facto relationships a joint bank account statement, utilities bill, etc.; or birth certificate for children.

<sup>3</sup> If 'Yes', please provide further details in 'Additional Information' on page 10 regarding their financial dependency or interdependancy. Please note we may be in contact to request further information.

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Family m	ember 5																				
Full name																	Da	ate of	birth		
																		dd/	mm/	уууу	
Residentia	l address if dif	ferent to abov	e (PO B	ox is N	NO.	)T acce	eptable	e)													
Unit number		treet umber		Street name																	
Suburb													State	e L			Pos	tcode			
Country																					
Mobile nur	nber		Emai	laddre	ress	s															
Relationsh	ip to the decea	ased <sup>2</sup>												(	Comr	nenc	eme	nt of	relatio	nship	)
															d	d/mi	m/y	ууу			
For Child o	f the deceased	d, confirm if:		For S	Ste	ep Chilo	d, was t	the n	atura	al par	rent st	ill alive	and m	arri	ied to	the r	nem	ber at	date	of dea	ath?
Natura	al Step	Adopted	I		Ye	es	No														
Family mo	ember 6																Da	ate of	birth		
																		dd/	mm/	уууу	
Residentia	l address if dif	ferent to abov	e (PO B	ox is N	NO	)T acce	eptable	e)													
Unit number		treet		Street name																	
Suburb													State	e L			Pos	tcode			
Country																					
Mobile nur	nber		Emai	laddre	ress	s															
Relationsh	ip to the decea	ased <sup>2</sup>												(		menc d/mi			relatio	nship	)
For Child o	f the deceased	d, confirm if:	l		Ste Ye	· _	d, was t	the n	atura	al par	rent st	ill alive	and m	arri	ied to	the r	nem	ber at	date	of dea	ath?
At the time Yes <sup>3</sup>	e of the memb	er's death, wa	s the pe	erson fi	fina	anciall	ly depe	ender	nt or	an ir	nterde	ependa	int?								

If there is not enough room in Section 4 to identify all individuals, please photocopy this page and attach to this form.

<sup>2</sup> Please supply evidence of the relationship. For example, a marriage certificate for spouse; or in the case of de facto relationships a joint bank account statement, utilities bill, etc.; or birth certificate for children.

<sup>3</sup> If 'Yes', please provide further details in 'Additional Information' on page 10 regarding their financial dependency or interdependancy. Please note we may be in contact to request further information.

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#### **Additional Information**

#### To support Financial Dependency (see page 2 for definition)

If anyone was **financially dependent** on the deceased immediately before their death, please provide as much detail as you can of the extent of that financial dependence, e.g. payment of rent/mortgage, living expenses, utility bills, the frequency of such payments and provide copies of any available evidence of such payments, e.g. bank statements.

If there are multiple financial dependents, please photocopy the page as many times as needed and attach to this form (and note that the statutory declaration in Section 5 of this form also applies to the separate page).

#### Dependant's full name

#### Please provide as much supporting detail as possible:

#### To support Interdependency (see page 2 for definition)

Each person who had an **interdependency relationship** with the deceased has to complete the following. If there are multiple interdependents, please photocopy the page as many times as needed and attach to this form (and note that the statutory declaration in Section 5 of this form also applies to the separate page).

#### Dependant's full name

At the time of the member's death:
a Were they living with the member?
<b>b</b> Did one or both of them provide the other with financial support?
<ul> <li>c Did one or both of them provide the other with domestic support and personal care?</li> <li>d Did one or both of them suffer from a physical, intellectual or psychiatric disability?</li> <li>Yes</li> <li>No</li> </ul>
Please provide as much supporting detail as possible:

Each listed beneficiary, executor, or family member/other dependant from Section 4 is required to complete the statutory declaration. If there is not enough room in Section 5 for each individual to sign, please photocopy this page and attach to this form.

I/We solemnly and sincerely declare that the information provided by me/us in the application for a death benefit claim is true and correct. I/We make this solemn declaration by virtue of the *Statutory Declarations Act* 1959 (Cth). I/We understand that a person who intentionally makes a false statement in a statutory declaration is guilty of an offence under Section 11 of the *Statutory Declarations Act* 1959 (Cth), and I/we believe that the statements contained are true in every particular.

Signature of person 1 making declaration	Full name of person making declaration
	Declared at (location) Date dd/mm/yyyy
Signature of person 2 making declaration	Full name of person making declaration
	Declared at (location) Date
Signature of authorised witness	Name of authorised witness
	Capacity of authorised witness (see list below)
Address of witness	

#### This form must be witnessed (signed before) an authorised person.

Authorised persons who may witness you signing this form include:

- Architect, chiropractor, dentist, legal practitioner, medical practitioner, midwife, nurse, occupational therapist, optometrist, patent
  attorney, pharmacist, physiotherapist, psychologist, trademarks attorney, veterinary surgeon, Justice of the Peace, police officer,
  magistrate or judge, notary public.
- Your financial adviser (provided they have two or more years of continuous service).
- Your accountant (provided they hold a current membership to a professional accounting body).
- An officer of a bank, building society, credit union or finance company provided they have two or more years of continuous service.
- Australian consular officer or an Australian diplomatic officer (within the meaning of the Consular Fees Act 1955 (Cth)).

# For a full list of persons authorised to witness a statutory declaration, visit the Attorney-General's Department website at www.ag.gov.au/legal-system/statutory-declarations/who-can-witness-your-statutory-declaration

Note 1: A person who intentionally makes a false statement in a statutory declaration is guilty of an offence, the punishment for which is imprisonment for a term of 4 years—see Section 11 of the Statutory Declarations Act 1959 (Cth).

Note 2: Chapter 2 of the Criminal Code applies to all offences against the Statutory Declarations Act 1959 (Cth) - see Section 5A.

#### PART B PAYMENT INSTRUCTIONS

Death benefits may be paid in different forms depending on the beneficiary's relationship to the deceased, please refer to page 3 *How is the death benefit paid*? for eligibility. Please fill in the details in the relevant section below. This information will be used to process the payment if you are deemed eligible to receive the benefit.

If multiple people are claiming a death benefit, each individual is required to authorise the	r own payment instructions.
If the payment is being made to the estate, each executor is required to authorise these pa executors, they can sign on the same page or sign separate pages.	nyment instructions. For multiple
Please photocopy this page as many times as needed and attach to this form.	
1 Lump sum payment	
*Branch number (BSB) *Account number	
*Name of bank account	
Note: If the lump sum payment is being made to the Estate, the bank account is require not an individual.	red to be in the name of the Estate,
TFN Number	
Death benefits payable to the member's spouse, minor child, financial dependant or ar for definitions) are tax free. However, we must deduct tax from death benefits payable	n interdependent (please refer to page 2 to other beneficiaries.
Please provide your tax file number below if you are receiving this lump sum payment a financial dependant or an interdependent.	and are NOT a spouse, minor child,
Tax file number	
<b>Note:</b> You're not obliged to disclose your Tax File Number (TFN), but there may be tax con death benefit payment if it has not been provided. Refer to the Product Disclosure State for information on the implications of not providing your TFN.	
2 Open a new death benefit pension for eligible individuals	
Tick this box if you have setup a CFS Edge Pension account and enter your detail	s below:
*CFS Edge Pension account name	*CFS Edge Pension account number
Note: Your adviser will work with you to set up the new account online.	
Tick this box to rollover to another fund and provide your details below:	
Complying super fund ABN	*Unique Super Identifier
*Rollover institution fund name	*Membership number

#### PAYMENT INSTRUCTIONS ACKNOWLEDGMENT

I/We acknowledge that the Trustee will act on the payment instructions provided and will not be responsible if the details provided are incorrect. I/We consent to my/our information being used in accordance with the CFS privacy policy which can be accessed online at cfs.com.au/cfsedge.

Signature of person 1 giving these instructions

Full name		
Date		
dd/mm/yyyy		

Signature of person 2 giving these instructions

Full name

Date

dd/mm/yyyy

#### PART C DOCUMENTS TO PROVIDE

This section provides a comprehensive list of all documents to provide with your claim. The documents we require will differ based on your situation.

#### **Personal Documents**

The following must always be provided:

Certified copy of death certificate, showing cause of death (if available)

Certified copy of evidence of your relationship, for example:

- Marriage certificate for spouse
- · Joint bank account statement or utilities bill for de facto relationships
- Birth certificate for child
- Will, together with Probate<sup>4</sup> or Letters of Administration<sup>4</sup> for Legal Personal Representative nominations

#### **Proof of identity Documents**

The following documents must be certified copies of the original identification documents.

If the death benefit is to be paid to the Estate, the identity documents will need to be provided for the Legal Personal Representative. If the death benefit is not to be paid to the Estate, the identity documents will need to be provided for each beneficiary(ies) – where the beneficiary is a minor, the identity documents need to be provided for the minor and the parent or guardian signing on their behalf.

Please call us on 1300 769 619 if you are unable to provide the identification documentation listed below, and we can assist you with what can be provided based on your circumstances.

One of the following identification documents:

- Current Australian driver's licence
- Current Proof of Age card
- Current passport (Australian passports can have expired in the last 2 years)

#### OR

One of the following:

- Birth certificate or birth extract
- Citizenship certificate issued by the Australian Government
- Pension card issued in your name by the Department of Human Services that entitles you to a financial benefit

AND one of the following:

- Notice issued by the Department of Human Services that shows a financial benefit has been provided to you (issued within the last 12 months)
- ATO notice of assessment (issued within the last 12 months)
- · Local council rates notice (issued within the last three months)
- · Electricity or gas notice (issued within the last three months)

#### **Estate Documents**

For non-binding beneficiary nominations, non-lapsing beneficiary nominations for Legal Personal Representative, or no nomination, please provide:

Certified copy of Will (if any) together with a certified copy of Probate<sup>4</sup> or Letters of Administration<sup>4</sup> (if granted); OR

Indemnity and Request to Waive Probate Statutory Declaration (required where Probate or Letters of Administration are not being obtained, refer to Appendix 1 on page 15)

4 Please note an electronic copy of Probate or Letters of Administration is available in NSW, VIC, QLD, and SA. This version can be provided rather than a certified copy.

#### Who can certify documents?

In Australia, the following people can certify your documents:

- Architect, chiropractor, dentist, legal practitioner, medical practitioner, midwife, nurse, occupational therapist, optometrist, patent attorney, pharmacist, physiotherapist, psychologist, trademarks attorney, veterinary surgeon, Justice of the Peace, police officer, magistrate or judge, notary public.
- Your financial adviser (provided they have two or more years of continuous service).
- Your accountant (provided they hold a current membership to a professional accounting body).
- An officer of a bank, building society, credit union or finance company provided they have two or more years of continuous service.
- Australian consular officer or an Australian diplomatic officer (within the meaning of the Consular Fees Act 1955 (Cth)).

#### What should your certified document(s) look like?

After the certifier is satisfied the copy is a true copy, they will:

- write or stamp 'True copy of the original document' on every page,
- sign and date the document,
- write their name and qualification,
- apply a registration number (if applicable to their certifying authority, e.g. Justice of the Peace, reg #123456, CPA #123456), and/ or company/employer name, and
- apply a stamp (if applicable to their certifying authority).

CHECKLIST		
Before you post or upload this form please use the following checklist to ensure you've completed all of the necessary sections and all required information has been supplied.		
Note: If any required information isn't provided, it may delay the claim being processed.		
All relevant sections of this death benefit claim form have been completed in full (pages 5 – 12).		
I/We have provided all required supporting documentation as outlined in Part C (with all relevant documents certified).		
I/We have completed and signed the statutory declaration in Part A Section 5, which has also been signed and dated by an authorised person.		
I/We have completed and signed the payment instructions acknowledgement in Part B.		

#### **APPENDIX 1**

## INDEMNITY AND REQUEST TO WAIVE PROBATE STATUTORY DECLARATION

F	This declaration is NOT required if there is a non-lapsing or reversionary nomination. It is required for all other situations where Probate or Letters of Administration are not being obtained and must be signed by the person entitled to apply for Probate or Letters of Administration.			
То	Avanteos Investments Limited (AIL)			
, [	of			
• (	Full name of declarant Address			
dc	solemnly and sincerely declare that:			
1	I am the Deceased's			
	Please insert relationship to Deceased			
2	I do not wish to incur the expense entailed in an application for Probate/Letters of Administration considering the value of			
	the Estate of the late of			
	Name of the Deceased			
	who died on			
	Address of the Deceased			
	the date of dd/mm/yyyy			
	dd /mm /saa			
<b>3</b> I believe that the Will dated dd/mm/yyyy is the last Will of the Deceased, OR				
	that the Deceased did not leave a Will.			
	Please strike out whichever does not apply.			
	All claims against the Estate have been, or will be, met by the Estate.			
5	AIL has been made aware of all dependants of the Deceased I know about including any legal or de facto spouse; natural, adopted and stepchildren; financial dependants and interdependents (see page 2 of the Death benefit claim form).			
6	In consideration of the payment to me, on behalf of the Deceased's estate (or to the estate), of the balance of the accounts held by AIL in respect of the Deceased, I agree to indemnify and keep indemnified AIL, its officers and agents against any loss, damages, or cost whatsoever which it may incur in consequence of any matter arising from my dealings with the said accounts.			
m	<b>ID I MAKE</b> this solemn declaration by virtue of the Statutory Declarations Act 1959 (Cth). I understand that a person who intentionally akes a false statement in a statutory declaration is guilty of an offence under Section 11 of the Statutory Declarations Act 1959 (Cth), d I believe that the statements in this declaration are true in every particular.			
Si	gnature of person making declaration Full name of person making declaration			
	Declared at (location) Date			
	dd/mm/yyyy			
Si	gnature of authorised witness Name of authorised witness			
	Capacity of authorised witness			
Ac	dress of witness			

#### ADVISER AUTHORITY (optional)

Please complete and return this page at any time to allow your adviser access to the member's CFS Edge account(s), including information relating to the deceased member, any nominated beneficiaries, the Estate, and the death claim documentation. Your adviser can assist you with navigating the death claim process including portfolio information, the supporting documents required, and any additional information as requested by the Trustee.

# DETAILS OF THE DECEASED MEMBER Full name CFS Edge account number(s) (if known): Date of death dd/mm/yyyy Adviser name Licensee name

Adviser email

Note: If you are requesting a new adviser to have access, the adviser and their Licensee must be registered with CFS Edge before we can appoint them.

#### ADVISER AUTHORISATION ACKNOWLEDGEMENT

I/We understand by signing this form I/we are authorising the above adviser, their Licensee group, and their support staff, to have access to the deceased member's account(s) to assist us with the death claim process.

Note: All nominated beneficiaries/executors are required to provide consent to add the adviser.

Signature of person 1 giving these instructions

Signature of person 2 giving these instructions

Full name

Date

Date

Full name

Signature of person	3 giving these instructions

#### Full name

#### SUPPORTING DOCUMENTATION

If the member had a non-lapsing or reversionary beneficiary nomination on their account, we only require the listed beneficiaries to provide their consent above.

If however, there was a non-binding nomination, non-lapsing nomination for a Legal Personal Representative, or no nomination on the account, please attach a certified copy of the member's Will showing you were nominated as the executor(s) of the Estate. Alternatively a certified copy of Probate (if granted) showing you were nominated as the executor(s) of the Estate.

Please also attach certified ID for each individual who has signed this form.

See Part C for identify document options and certification instructions.