

Insurance in Superannuation

Key facts sheet

Dated 22 March 2025

This key facts sheet relates to our automatic insurance cover for FirstChoice Employer Super members.

Insurance can give you peace of mind, as it provides financial support to protect what's important to you when you die or have to stop work due to illness or injury.

We provide you with insurance cover automatically when you meet eligibility criteria, and deduct premiums from your super so you don't have to remember to pay for it.

Don't forget, your **insurance premiums will continue to be deducted from your super balance** even if you or your employer stops making contributions.

You can **cancel** or apply to **change** your insurance cover at any time. For more information refer to the FirstChoice Employer Super Insurance booklet.

What automatic insurance cover is included?

	Terminal Illness	Death	Total and Permanent Disability (TPD)	Salary Continuance Insurance (SCI) (known as income protection)
	Pays a Death benefit in advance if you're diagnosed as having less than 24 months to live.	Pays a benefit to your dependants, estate or legal representative after you die.	Pays a benefit if you're unlikely to ever work again due to illness or injury.	Provides a monthly income (up to 75% of pre-disability income plus up to 15% super contributions) if you stop work due to illness or injury.
Automatic cover (but see other eligibility requirements)	✓	✓	✓	✓
	└─ The sum insured will only be payable for one event. ─┐			SCI cover is only automatically available in some employer plans.
Cover can start from age	14-74	14-74	14-64	14-64
Cover ends at age	75	75	65	65
Are pre-existing medical conditions covered?	✓	✓	✓	✓
	See 'Circumstances that may affect your insurance cover'			

	Terminal Illness	Death	Total and Permanent Disability (TPD)	Salary Continuance Insurance (SCI) (known as income protection)
Is cover limited if employer contributions are not received?	✓	✓	✓	✓
	See 'Circumstances that may affect your insurance cover'			
Does it matter if I'm employed or unemployed at the date of death, illness or injury?	✓	✗	✓ Your work status at claim time may affect the part(s) of the TPD definition used for the claim.	✓ You must have stopped paid work because of illness or injury to be entitled to an SCI benefit. Your benefit period may be limited if you work less than 15 hours per week.
Is cover provided if a claim has previously been paid under the same type of cover?	✗ Limited cover will apply if you were paid or entitled to be paid a terminal illness or TPD benefit under any insurance policy before your cover started.	N/A	✓ Limited cover will apply if you were paid or entitled to be paid a terminal illness or TPD benefit under any insurance policy before your cover started.	✓ Benefit payments will be reduced if disability income payments are being received or payable at the same time SCI claim payments are being paid.
Is there a waiting period before a claim can be made?	✗	✗	✓ 3 months (but no waiting period for specified medical conditions).	✓ 30, 60 or 90 days.

Other eligibility requirements

- To get cover automatically, you must be aged 25 or over and have an account balance of \$6,000 or more. However you can elect to get cover sooner.
- In some circumstances, you won't be covered for death, terminal illness, or a disability resulting from an illness or injury that relates to a pre-existing medical condition (see 'What is limited cover?').
- To be eligible for SCI cover, you must be either a permanent employee working at least 15 hours per week, or a fixed term contractor on a contract of at least 12 months and working at least 15 hours per week.
- SCI cover is only automatically available in some employer plans.

What are your options?

Keep your insurance cover

If you have been provided with automatic cover and decide that it meets your needs, you don't need to take any action.

However, it is important to review your insurance cover (including insurance you have elsewhere) when your circumstances change. For example, you change jobs, start a family, buy a property, or divorce.

View your type of cover, level of cover and premiums on FirstNet, the CFS app or by checking your member statement.

Cancel your cover

You can cancel your cover at any time by logging on to FirstNet, the CFS app or by giving us a call.

If you cancel your cover, insurance premiums will stop being deducted from your account.

You will only be eligible to make an insurance claim with us for events that happen before your cover is cancelled.

If you want cover later, you will have to apply by logging on to FirstNet, the CFS app or by completing an insurance application form which can be found in the FirstChoice Employer Super Insurance Booklet. Cover is subject to insurer's acceptance.

Change your cover

You can reduce your cover at any time by logging on to FirstNet or the CFS app.

You can also apply for more cover. If you want more cover, you will need to apply. Cover is subject to the insurer's acceptance.

Frequently asked questions

What if I need to claim?

Please call or email us. We're here to help you through the claims process, so you know what to expect. We will oversee your claim and help you through it.

Can I nominate beneficiaries?

You can nominate who will receive your super (both your account balance and any insurance benefit) after you die.

You will find a Non-lapsing Death Benefit Nomination form on our website cfs.com.au or contact us to receive one.

What if I change my super fund?

Before changing or consolidating super funds, please make sure you can get the insurance cover you need in your chosen fund.

If you have a medical condition or are over age 60, this may affect your eligibility for new cover.

Circumstances that may affect your insurance cover

The following may change your insurance cover:

- Ending work with your employer.
- If your employer changes your insurance arrangements.
- If you have not received super contributions for 16 consecutive months, we are required by law to cancel your cover (unless you have elected to keep cover in these circumstances).
- Not having enough money in your super account to pay your monthly insurance premiums will result in your cover ending.
- For SCI cover, a change in your working hours may result in your maximum benefit period being limited to 2 years.

Limited cover means you're not eligible to claim for a pre-existing medical condition and applies:

- If your employer plan had less than five insured employee members when your cover starts. Limited cover will apply for two years from the date your cover started and until you've been in active employment for 30 consecutive days.
- If you were paid or entitled to be paid a terminal illness or TPD benefit under any insurance policy before your cover started.
- From the start of cover until you've been in active employment for 30 consecutive days, unless your account has received super guarantee contributions for 6 consecutive months before your cover starts. 'Active employment' generally means you are not restricted by illness or injury from working in your usual occupation for at least 35 hours a week.

Taking action is easy

Use our online tools


View your insurance details at any time by logging in to FirstNet or the CFS app.


Visit the Australian Government website moneysmart.gov.au for more information on insurance, including the Life Insurance calculator.

Speak with a financial adviser

If you're unsure about what action you should take, a financial adviser can help you work out what insurance cover is right for you.

Contact us if you want to learn more

 Call **13 13 36**
(Monday to Friday between 8:30 am and 6pm Sydney time).

 contactus@cfs.com.au

 cfs.com.au/insurance

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